



Workshop Invitation

NON VIOLENT INTERVENTION

Do you work closely with clients ?

Have you ever faced an aggressive situation?

Do you know how to handle a difficult individual?

An incredible Professional Development Workshop designed for those who provide direct services.

Topics Covered

- verbal de-escalation
- To recognize potential situations
- Role playing exercises
- How to Deal with difficult individuals
- Safety techniques

Applicable in your personal life !

Please forward scenarios that would like to discuss or role play with your registration

Facilitator: Debbie Suttleworth from BGH Crisis Centre

Register Early to ensure space.

Date: Thursday April 1st, 2010

Time: 10am - 3pm

Location: Fairfield Inn & Suites By Marriott
Churchill Room (N. Front St., Belleville)
613-969-8862

** lunch provided

Please see page two for registration form

Registration Fee non refundable:



REGISTRATION

YES, I WANT TO REGISTER TO THE NON-VIOLENT INTERVENTION PROFESSIONAL DEVELOPMENT WORKSHOP

Participant name(s):

Agency name: _____

Phone: _____ Fax: _____

Email: _____

• **Please provide possible case scenario with registration**

- Rate:
- VIQ member \$45
 - Non-profit \$55
 - Corporate \$75

 - Please invoice
 - Cheque included (please label to VIQ)

*****registration fee is non-refundable***

****Please send registration back to VIQ by March 26, 2010**

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